



Growth Support Kickstart Grant Scheme

FREQUENTLY ASKED QUESTIONS

Is my business eligible to apply?
The Information & Guidance Document published details the eligibility criteria. Please refer to this document in the first instance, if you are still unclear on whether you are eligible. Please email Support.BSI@devon.gov.uk
When can I submit my application for Grant Funding?
We will announce the Go Live date as soon we can. We expect it to be towards the end of August 2020.
Do I have to obtain quotes?
Yes. It is <u>essential</u> to your application to obtain the supporting information requested we require one quotation per item.
How long does it take to approve my request for Grant Funding?
We anticipate processing applications and issuing Grant Offers within 14 working days of receiving the application, this is based on the application being completed correctly and the support evidence (quotes) included. However, we also expect a high demand and grant processing may take longer depending on the demand.
I want to use the Funding to purchase a capital item such as a self - serve Coffee Machine - is this okay?
Grant monies can only be spent on Revenue items. We will publish more detail on Eligible Expenditure very soon, in the meantime please email Support.BSI@devon.gov.uk
My business is in Cornwall. Can I apply?
The Growth Support Kickstart Scheme is only available to businesses located in Devon, Plymouth, Torbay and Somerset. For anyone outside this area we suggest you contact your local Growth Hub who can advise what support is available in your region. You can find your Local Growth Hub here UK LEP Network and Growth Hub Contacts
Do I have to provide match funding?
No match funding is needed. The grant will cover 100% of eligible costs up to a maximum of £3000.
I have three separate businesses all registered as individual businesses that perform different functions. How do I apply, and can I apply for a grant for all three businesses?
We would need more information to advise you correctly. Please contact Support.BSI@devon.gov.uk
Once my Grant Application is approved when will I receive monies?

The scheme makes payment to applicants in arrears after they have purchased and received the support or items that the Grant has been approved for. In all instances we need to see copies of supplier's invoices and a copy of your bank statement evidencing that payment has been made to the relevant suppliers. You have 90 days from the date you sign your funding agreement (or a date agreed at time of application) to purchase all item. Once a claim has been submitted and approved payment should be made within 7 working days.

Do I have to use a local Specialist Support Provider?

You can use any Specialist Support Provider you want to, so long as the support you are obtaining is relevant to the recovery needs of your business.

How long is the scheme open for applications?

We expect demand for Grants to be very high. The scheme will stay open for applications as long as there is money left to allocate to businesses. Once we have committed all funds we will close for new applications. The scheme will officially close 28 Feb 2020 which is the date that everyone who has been awarded a Grant must claim by.

How do I contact you if I need to speak to someone about my application or ask questions?

You can contact Support.BSI@devon.gov.uk to ask questions regarding the scheme, however we cannot provide a status update on your application and we cannot guarantee the timescale in which we will respond to queries if there is very high demand. You will receive an update within 14 working days.

I am a Sole Trader- can I apply?

Sole Traders are eligible to apply as long as they meet all other eligibility requirements. Please refer to the Information and Guidance document. [Kickstart grant webpage](#)

I understand that payment will be made in arrears. Do I have to wait until I have all my evidence to submit my claim for payment?

You can make separate claims.
Example Grant Offer was for £3,000 and covers
Specialist Support @£2,000
Other @£1,000
You can make two separate claims as long as each claim has all the supporting evidence. For details of acceptable supporting evidence please refer to the [Kickstart grant webpage](#)

I need to obtain Specialist Consultancy Support, but I cannot afford to pay for advice and then claim it back. What do I do?

Make an application in the normal way and then contact Support.BSI@devon.gov.uk advising that you do not have the available cash flow to pay for the support up front and then claim it back in arrears. The team will call you identify a workable solution, but we will require proof that you do not have available funds in your business account.

The Guidance document says that we must spend the funding within 90 days. What do I do if something is delayed and I know it will take longer than 90 days?

Contact Support.BSI@devon.gov.uk immediately if you encounter delays. We can work with you to agree an alternative timescale as long as this does not exceed the end date of 28 February 2021

What happens to my application if I do not provide supporting evidence e.g. Quotations

You will receive an email explaining that we are unable to process your application due to missing information. You will be advised that if you still wish to apply for Growth Support Kickstart Grant you can do so but a new application will need to be submitted which includes all required information.
You will effectively join the back of the queue. Grants are offered on a first come first served basis and only to applicants who submit a complete and compliant application.

The Grant is advertised as between £1000 and £3000. The recent media states that grants of between £1000 to £5000 are available why is this different?

In order to maximise the support on offer it has been decided that to spread the support across as many business as possible, and therefore support will be capped at £3,000. Guidance from Ministry for Housing Communities and Local Government states that £5000 can only be offered under exceptional circumstances. In HotSW, the view has been taken that the current circumstances are exceptional for all businesses and the fair approach is to cap the grant at £3,000 for everyone.

I would like to apply for a grant under both the tourism and small business fund. Can I do this?

You can only submit a single grant application. The grant team will determine the appropriate grant pot.

Is there a list of suppliers for specialist consultancy services?

Funding can be used for specialist business support to best suit your business recovery plan. There is not a list of "approved" suppliers for this scheme.

For information about business support services in Devon, Plymouth, Somerset and Torbay, the Growth Hub has a list of suppliers on their website <https://www.heartofswgrowthhub.co.uk/supplier-database/>

Are the suppliers on the Heart of the SW Growth Hub Supplier database recommended?

The Heart of the South West Growth Hub would always advise you to independently verify that suppliers listed in the directory meet with your needs and that you seek suitable references if required.